

### Introduction

This user guide provides step by step instructions on how to apply for a VETDSS course for 2025. To complete the application, you will need:

- Google Chrome is the preferred browser when completing an application.
- This portal works best on your personal device than a school device.
- If you are using school device, browse the "Apply now" link using "browse as a Guest".
- As you are a current student with SM TAFE, please ensure you have your SM TAFE ID to login.
- Once you have registered or logged in, you will require the information below to complete the application
  - WA Student Number (WASN) [formerly known as SCSA] this is an eight-digit number that can be found on your school report or ask your school VET Coordinator if unsure.
  - A Unique Student Identifier (USI) if you don't have one, please visit
     <a href="https://www.usi.gov.au/">https://www.usi.gov.au/</a>. This is 10 characters long.
  - Parent or guardian email address and mobile number.
  - o OLNA (Online Literacy and Numeracy Assessment) report (if applicable)
  - Your last two school reports in electronic format ie.PDF ("C" Grade in Mathematics and English is preferred. However, all applications will be considered.
  - Resume, references, and any certificates which will help support your application.
  - A student statement outlining why you should be selected to participate in the course (limit of 1000 characters).
- Year 10 students are only eligible to apply for Certificate II level courses.
- Note: once your application is submitted, you will be <u>unable</u> to review or edit

VETDSS courses are extremely competitive. It is recommended that as much evidence is provided to support your application. These documents must be uploaded at the time of application.

Your school will need to endorse and support the application before the selection process begins. Outcomes of selections will be announced to schools in October.



### Currently Enrolled students – who are currently enrolled and studying at SM Tafe and HAVE an SM Tafe Student ID number and active Office 365 account (30######)

If you meet any of the criteria mentioned above, have your SM TAFE Student ID and the password you previously set up ready, and then follow the steps outlined below.

**DO NOT USE** your SCSA number or any other TAFE number. It MUST be SM TAFE Student ID number starting with a **30XXXXXX (eight-digit ID).** 

We suggest that you use your personal device (not a school device). If you are using school device, browse the "Apply now" link using "browse as a Guest". Google Chrome is the preferred browser when completing an application.

## STEP 1 Apply now-Link 1 or Apply now -Link 2

Click the "Apply now" click and click "Log on".





## **STEP 2**



If you are using school Laptop, the above prompt might automatically take you to **Error message**.





If that's the case, we suggest the following options to eliminate the error message:

- Where possible, please use your personal device (not a school device) or
- If you are using school device, browse the "Apply now" link using "browse as a Guest".

Copy paste the below link to the search bar in the **Guest browser** and click ENTER <u>https://sms.tafe.wa.edu.au/T1PRD/CiAnywhere/Web/SMT/StudentCore/StudentApplicationRegi</u>strationMyMaintenance?f=%24SC.STUAPPREG.MNT&suite=SM

or

If you are using school device, using the following link which will prompt you to Pick the SM TAFE account

## Apply now -Link 2

## **STEP 3**

Sign into TAFE account by typing your TAFE email address:

E.g., <u>30XXXXX@tafe.wa.edu.au</u>

Enter your password.

Pick your SM TAFE account from the list below:

If you are applying for a course with SM TAFE, you **MUST** choose your SM TAFE Student ID number starting with a **30XXXXXX (eight digit ID)@tafe.wa.edu.au** 

#### E.g. 30XXXXX@tafe.wa.edu.au





If your SM TAFE account doesn't appear in the list above, click on "Use another account". Type your SM TAFE email address. E.g. <u>30XXXXX@tafe.wa.edu.au</u>

Sign in		
@tafe.wa.	edu.au	
No account? Create on	e!	
Can't access your acco	unt?	
	Back	Next

#### Enter Password:

Sign in

#### Don't remember your password?

If you don't remember your password, you can access the registered email, the "Forgot my password" link can be used.

If this is not successful, VETdSS team can reset a temporary password and the Log in process can be reattempted.

Please email <u>vetdss@smtafe.wa.edu.au</u> with your **FULL NAME, DATE OF BIRTH**, your **SM TAFE ID** number starting with a **30XXXXXX (eight digit ID)** and we will arrange to



change your password for you. Once your password has been updated and you are logged in, you may continue with the below steps.

### **STEP 4**

The next step will take you to the Microsoft Authenticator code/number and you need to open the Microsoft Authenticator APP in your phone to enter the Authenticator number showing in your computer and follow prompts.



Microso	ft Authenticator	
_	Let's try it out Approve the notification we're sending to your app by entering the numbe 67 Back	Are you trying to sign in? Contoso rob@contoso.com Enter the number shown to sign in. Enter number here 67 YES NO ITS NOT ME
<u>l want to set up a</u>	a different method	I CANT SEE THE NUMBER

If you did not set up the Authenticator, please <u>click here</u> for further instructions to on how to set up the Microsoft Authenticator & Multi-Factor Authentication (MFA).

Once you have successfully verified the access using Microsoft Authenticator APP, you will see a similar screen like the one below.

l want to set up a different method	•	
-	Back Next	
Notification approved		
Microsoft Authenticator		

**Click NEXT** 



### **STEP 5**

### YOU ARE NOW READY TO MAKE AN APPLICATION

← 🗰	ch Make An Application	
Welcom	for a course	revious Next >
Step 1	Select a Course	
Select Lourses	(j) Select 'Add to application' for the course you wish to apply for.	
Step 2 Student Details	Select: Next to continue to the next step when you are finished searching for courses. Show less	
	∽ Select a Course	
	Search P	
	₹ 🕺 108 records.	
	MERJORATE RABET Cartificate II in Namebille (Namebille Marhanical Dra annrantirachin)	

## How to complete an application

Cour	se Selectio	on
To find th box below	e course you want to app v and press enter. For ex	bly for, type in the course code or part of the course title in the ample:
Select a Course	Q	
▼ ≈ 2 records	te III in Education Support	
2025 VETdSS Intake, Roc	kingham Campus	
Start Date	01-jan-2024	TIP! You MUST select a course that has '2025 VETDSS Intake'
Liability Category Load Category Attendence Mode Study Mode	State DPA : VDSS - VET Del Part Time Classroom based Standard	carefully checking campus
Selections Available		



Once you have found your course, click 'Add to application". If you wish to select another course, you can click on "Select another course" and use the search box as used in previous instruction. (Maximum selection are 2 courses; any others will automatically be disregarded).

Click Next > to continue.

A 3<sup>rd</sup> preference for a course will NOT be accepted.





## **Applicant Details**

Fill out all mandatory fields (see table below) which are marked with a red asterisk \* Once completed, click vext to continue.

Step 1 Selected Course	0	Applicant Details						
Selected course		Your personal details are displayed below.						
Step 2 Applicant Details		Mandatory fields are indicated by a red asterisk, please provide a response to each mandatory field and then select 'Next' to continue to the next step. Show less						
Step 3		A Personal Details						
Educational Background		Title Mr •						
Step 4 Requirements		Family Name * Jones						
Step 5		Given Name John						
Review and Submit								
		Middle Name/s 34 Steven 8						
		Date of Birth * 27-May-2005						
		Gender Male						

#### A Contact and Address Details

Contact Details	Address Details
Phone ★         10           0419864210         ເວັ	Country * Australia
Email * jones1@hotmail.com	Address * 3A Fourth Avenue
	Line 2
	Line 3
	City/Town Applecross
	State WA
	Postcode 6153

#### A Nationality and Cultural Details

Nationality Details	Cultural Details
Nationality *	Country of Birth *
Australian citizen	Australia
Main Nationality Country	Main Language ★
Australia •	English ▼
Dual Nationality Country	Aboriginal or Torres Strait Islander Aboriginal



TIP! If you ticked yes to Disability Details, it is mandatory to select a condition in order to proceed. If you have a condition that is not diagnosed but would like us to know, click other.

#### Disability Details

Disability/Impairment/Medical Condition	© •					
Hearing Physical Learning Mental Illness	Intellectu	al Mobility	Vision	Medical	Other	Acquired brain injury
Would you like to receive advice on support services, equipment and fac	ilities which	may assist you?	]			
No		•				
Next 🔸			-			

## **Educational Background**

Not all fields in this section are mandatory. Mandatory fields are highlighted below. Once completed, click Vext to continue.

Step 1	0	Educational Background
Selected Course		Please enter your Western Australian Student Number (WASN) (formerly School Curriculum and Standards Authority (SCSA Number)) into the Student ID Field. This field will be displayed when you enter your 'Highest School Level Completed' Show less
Step 2 Applicant Details	0	A Australian (or Equivalent) Study
Step 3 Educational Background		Highest School Level Completed Completed year 10.
These di		Currently Attending School
Requirements		Year and a second s
Step 5		Student ID Note: In this field, please enter your Western
Review and Submit		Australian Student Number (WASN) / SCSA
		Number this is an eight-digit number.
		Western Australia
		<ul> <li>Highest Level of Completion</li> </ul>
		Previous Study Details
		A Study Reason
		Reason
		Employment Status
		Status
		Next A

If unable to update educational background, contact VETDSS via email at vetdss@smtafe.wa.edu.au



Requirements	
	folds one bisklights die land
Not all fields in this section are mandatory. Mandatory	fields are highlighted below.
To answe <mark>r click</mark> and enter the	
Save	
required information. Once complete, click to	
continue	
Select Respond to answer each requirement. Once all requirements are marked as Response Received or Optional you can proceed to the next step.	
requirements hained as "optional may rep us assess your application taster if you provide a response." Strain less	
P P	TIP! Make sure you use the
I uneoras.	same name you created
From 1 January 2015 a student must have a 'unique student identifier' (USI) in order to obtain a VET qualification or VET statement of attainment.	your LISI with
You will have to negister for a Unique Student Identifier to apply for this course. You can create your USI here.	your oor with.
Unce you have been asued your Usi, please enter it into the response held below. If you have forgotten your USI number or are experiencing problems, please contact the USI office on 13 38 73.	
version must be unserved	
NET COLOR AND A	Respond
Physical Or Medical Conditions	MANCUM DRY
vection must be answered	
1992021 A(3)	Respond
nguage Language	MANDATORY
vention must be answered	
1992021 A(1)	Respond
ath Results Math Results	MANDATORY
question must be answered	
1870221A03	Respond
glish Results	MARDATORY
English Results	
uesten muz be answered	
F8720221 ACH3	Respond
rent / Guardían	MAQUTORY
rarenti okaroan Jeals	
section must be answered	
REF202214(33)	Respond
ident Statement section	MANDATORY
Student Statement section	
uestion must be assured	
F8P20221 ACI3	Resord
pporting Documents	MANDATORY
Rease provide any additional information that will support your application	
apporting documents must be provided	
HEPOLOZI ACHI	Respond
ner information to support your andiration	MANTTOP
nor maximmon w apport yout BppHallott	revecues URI
Cher information to support your application	
uestion must be answered	
INTERNAL ACTOR	Respond
udent Code of Conduct Acknowledgment	MANDATORY
Click hars to resign the Stratest Code of Condust	

Respond



To answer, click on the Respond button which w Click Save	vill prompt you to enter the required information.
Requirements	Requirements
6 Select 'Respond' to answer each requirement.	Requirement Details Save
Once all requirements are marked as 'Response Received' or 'Optional' you can proceed to the next step.	∧ Math Results
Requirements marked as 'Uptional' may help us assess your application faster if you provide a response. Show less	Required for MFA20418-8867 (1) . Certificate II in Aeroskills (Aeroskills Mechanical Pre-anorenticestin) &CM20121 (1) . Certificate II in Animal Care
Search	Math Results
· 12 manufa	<ul> <li>Ouestions for Math Results</li> </ul>
Are you Aboriginal or Torres Strait Islander? MANDATORY	Requirement Response questions
Are you Aboriginal or Torres Strait Islander?	Math Grade
1 question must be answered	What Math Level are you studying this year
C MEA20418-AB67 C ACM20121 Respond	OI NA Numarany Achiauamant
Math Results MANDATORY	• • • • • • • • • • • • • • • • • • •
Math Results	
1 questing must be answered	
C MEA20418-AB67 C ACM20121 Respond	
English Results	
completed. Click	bmit. Please make sure you double check:
Math Results	RESPONSE RECEIVED
C AUR20716	Respond
Note: Year 9 students can make an application for next year level for Maths and English as <b>"N/A-Year 9"</b> with your ser	ar – i.e. use semester 1 reports and subject nester 1 grades.
- You have used your legal name correctly	
- Tou have used your legal hame collectly.	
<ul> <li>Email address is correct.</li> </ul>	
- Course and campus selection are correct.	
You can now click on Submit in the top right-l	nand corner of the screen.

\*\*Please note once your application has been submitted it cannot be changed\*\*



A confirmation of your application will be sent to your email. Please check your junk folder. If you do not receive an email, you must contact South Metropolitan TAFE by emailing vetdss@smtafe.wa.edu.au

	Application Summary	
	Your application is ready to submit.	
10061837 - Mr John William Higgins kustaulian citizen   27-Ray-2005 (17) iones1@hobmail.com	Application ID 53167 Subsettled Not recorded	
application Details		



## Appendix Error #1

#### 1 ERROR

🖻 🗙 A person with the same details has already registered will be able to receive your credentials and apply through our Student Portal once you log on. Please email info@smtafe.wa.edu.au if vou rec

# Solution/Suggestion to Error #1 Student may already have a student ID with SM TAFE but trying to register again for a new ID.

Or

System is picking up another student from the data base who may share similar name/DOB etc. If so, please contact vetdss@smtafe.wa.edu.au

Or

If one person is registering all of their students at the school, in between/after each registration for each new applicant the user has to Log Off - this should divert back to the log on screen and then the browser page be closed and a new browser page opened for each new applicant, the issues being experienced are likely due to caching issues. If possible, the user uses Incognito mode for each new student record which will reduce

any caching issues and reduce likelihood of Error 1.

## Error #2

O We	are unable to log you on, please try again. If the problem
0 We	sists contact your system administrator. are unable to log you on, please try again. If the problem
per	sists contact your system administrator. [U-6]
<b>1</b> u	og on using Office 365
og on u	sing your details
Jser na	me
Jser na	me
Jser na	ime B
assw	ord
Jser na Cassw Domair	ord
assw assw assw	iord
assw omair AFE	me Pord



## Solution/Suggestion to Error #2

Are you an existing student or an applicant? If existing student with active office 365 account, you do not have to log on using your details. Instead click on "Log on using Office 365" account.

We suggest that you use your personal device (not a school device).

If you are using school device, browse the "Apply now" link using "browse as a Guest".

### Error #3

Sig	nin
Sorry	, but we're having trouble with signing you in.
AADS 5fb41 happ or co reque	575700016: Application with identifier '0ec188d7-ff34-ddc9-a9f7- lbga1cdf' was not found in the directory 'education wa.edu.au'. This can en if the application has not been installed by the administrator of the tenant nsented to by any user in the tenant. You may have sent your authentication est to the wrong tenant.
•	
Appr	opriate use of online services
All De and is polici	epartment online services, including email, online document storage, intranet nternet access, must be used responsibly and in accordance with Department ies.
By ac comp audit	cessing these services you give your full agreement and commitment to bly with all Department policies. You also give consent to logging, monitoring, ing and disclosure of your use of these services.
Inapp may i suspe	propriate use of these services and failure to comply with Department policies result in criminal proceedings and/or disciplinary action that may include ension of access to online services, dismissal or termination of contract.
View	Policies   Students Online Policy   Telecommunications Use Policy
	ste /seenene/ble nessense . Anneneviste Llen

## Solution/Suggestion to Error #3

We suggest that you use your personal device (not a school device). If you are using school device, browse the "Apply now" link using "browse as a Guest". Or

Alternatively, use the Apply now -Link 2



## Error #4

Sign in	
This username typed it correct	may be incorrect. Make sure that you ly. Otherwise, contact your admin.
30083287@tafe.wa.edu.au	
No account? Crea	ite one!
Can't access your	account?
	Next

We suggest that you use your personal device (not a school device). If you are using school device, browse the "Apply now" link using "browse as a Guest".

Also Make sure that you are using SM ATFE ID and not other colleges ID or SCSA number



## Solution/Suggestion to Error #5

The U-9 error is occurring due to the student's email being already registered for Office 365 with someone else. For example, if student might have registered an ID using Parent or Guardian office 365 account. Contact <u>vetdss@smtafe.wa.edu.au</u> and request for the email account to be updated to a different email address.



## TIPS for Troubleshooting

- Are you using Google Chrome? This is the preferred browser for this process.
- Have you logged out of your school account?
- At the end of the Application process, it is <u>ESSENTIAL that you close the TAFE portal down and</u> <u>re-open</u> it to avoid possible retention of data. Best practice is to close and then re-open the SMTAFE portal.
- We suggest that you use your personal device (not a school device). If you are using school device, browse the "Apply now" link using "**browse as a Guest**".
- Is the correct SM TAFE student ID being used? This is an 8-digit number that should look like this – 30XXXXXX (the first 2 numbers should be 30). If you have a Tafe ID from another TAFE, and these will not work in our system. This is NOT your Student ID for school and NOT your SCSA number.
- Has the "Forgotten Password?" function been used? If so, When you are resetting your own password, Please make sure to avoid using "TAFE" or "PASSWORD" or "Your name" or "Consecutive numbers"". <u>Establishing your password | South Metropolitan TAFE</u> (southmetrotafe.wa.edu.au)
- Currently enrolled SMTAFE students have you updated your Password to new Student Password Standard? (New students would need to update their passwords once enrolled if the password created at registration does not meet this criteria)
  - Does the password meet required parameters below?
  - Minimum of 14 characters
    - Contain a minimum of each of the following;
      - Uppercase Letter, Lowercase Letter, and Number

eg; Fridaychange24

•

**Useful links:** 

Establishing your password | South Metropolitan TAFE (southmetrotafe.wa.edu.au)

Manage your SM TAFE (Microsoft 365) Student Account | South Metropolitan TAFE (southmetrotafe.wa.edu.au)

TAFE at school (VETDSS) | South Metropolitan TAFE (southmetrotafe.wa.edu.au)

Apply now for VETDSS courses Link 1

Apply now -Link 2



## Logging back into your application

Throughout your application, you can log back in to pick up where you left off. Please ensure you have your Log on SM TAFE ID Number (8-digit number sent to your email) and your password used when creating your profile by going back to Apply Now link.

Once logged in, click on 'My Applications" where you will find your incomplete application.

## Further information and assistance

Please contact <u>vetdss@smtafe.wa.edu.au</u> if you require any more information or assistance with this guide.